

CONSUMER COMPLAINT NOTICE

Shelby Savings Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Savings and Mortgage Lending.

Any consumer wishing to file a complaint against Shelby Savings Bank should contact the Texas Department of Savings and Mortgage Lending through one of the means indicated below:

In person or U.S. mail:

2601 North Lamar Boulevard, Suite 201,
Austin, Texas 78705-4294

Telephone No.: (877) 276-5550

Fax No: (512) 475-1505

Electronic submission:

http://www.sml.texas.gov/consumerinformation/tdsml_consumer_complaints.html

Shelby Savings Bank
111 Selma Street
Center, Texas 75935
Phone: (936) 598-5688

or

Shelby Savings Bank
P.O. Box 1806
Center, Texas 75935
Fax: (936) 598-5350